



Check List

We value your business very much and are committed to making the upgrade of our current systems as seamless as possible. There are, however, things to consider in transitioning your accounts and services to our new systems. To help facilitate making sure all your banking service are accessible, please review this checklist.

Have You...

Printed or Downloaded Your Bill Pay Payee Information?	We will be able to link your Bill Pay profile to our new system, once you have enrolled in Online Banking, and notified us at billpay@justinstbank.com , that you have done so. However, as a precaution, we recommend that you print or download this information.	
Printed or Downloaded Your Account Statements?	Copies of your statements will be available, but retrieval of these documents may be delayed for a time period. We suggest that you print any statements that you may need access to for 180 days following our conversion date of July 19th.	
Printed or Downloaded Your Online Banking Transaction History?	Online Banking transaction history will not be transferred to our new system. We recommend you print or download the history you wish to retain.	
Activated Your Debit Card?	You must do this before using the card beginning July 22nd. Please follow the instructions detailed on the mailer included with your new card. Continue to use your Justin State Bank Debit Card until July 22nd.	
Notified Payees of your New Debit Card Information?	If you currently have automatic Debit Card payments to payees using your Justin State Bank Debit Card, you must notify those payees of your new Debit Card information to avoid delays in payments.	
Re-enrolled in Online Banking?	Re-enrollment will be available on July 22nd at www.justinstatebank.com . See additional information regarding this process under Banking Services in this guide.	
Notified Us to Link Your Bill Pay Profile?	Once you have re-enrolled in Online Banking, send us an e-mail at billpay@justinstbank.com , so that we can transfer your Bill Pay history and payee information.	
Called to Establish Access to Telephone Banking?	iTalk will be available on July 22nd. With telephone banking you will have 24-7 access to your account information. See additional information about iTalk under Banking Services in this guide.	
Downloaded the Charis Banking App?	Download the Charis Banking App on the App store or on Google Play to begin using all the features of our new mobile banking platform.	
Re-established Your Transfers and Alerts in Online Banking?	Your transfers and alerts will not convert to our new Online Banking system, and must be re-established.	
Enrolled or Re-enrolled in eStatements?	You must re-enroll in eStatements. We will need to validate your email address, and you will be prompted to accept the Terms and Conditions.	
Downloaded the MyCard Rules App?	The MyCardRules App allows you to take control of your Debit Card by turning it on and off, set transaction alerts and create rules for transactions. Look for it in the App Store or on Google Play.	
Bookmarked our New Website Address?	Our new website address will be: www.justinstatebank.com , effective July 22nd.	
Downloaded Your Intuit Product's Transaction Information?	We suggest you download this information on another device in order to verify that all transactions converted, after you have re-established the Intuit link to the Charis Family of Banks, Bank ID.	
Connected Your Intuit Products, such as Mint, Quicken or Quickbooks?	Re-established the link to your Intuit products by looking for the Charis Family of Banks Bank ID. We recommend you consult your Intuit software's website for help in converting to our new Bank ID.	